



**All America Threaded Products, Inc.**

731 Martha Avenue | Lancaster, PA 17601

**1-800-354-3330**

**[www.aatprod.com](http://www.aatprod.com)**

## All America Threaded Products Return Policy

All America Threaded Products wants you to be completely satisfied with your finished goods and will accept returns for credit under the following terms & conditions:

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### **Time Restricted Return Policy**

- We have a 30-day return policy. You have 30 days after receiving your product to request a return.

### **Return Contact Information**

- A request for return must be submitted via email or telephone and a Return Goods Authorization (RGA) must be issued prior to any goods being sent back to AATP.

### **Shipping Back Your Return**

- Returns must be marked with the RGA number. Returns will not be accepted without a RGA number.
- All returned goods must be in their original condition and packaging with heat and lot information.
- A copy of the original packing slip must be included in the return shipment.
- Credit will only be issued for the quantity of returned goods received by AATP.

### **Non Returnable Items**

- Customer Specials are not eligible for return.

### **For Returns Based on a Customer Ordering Error:**

- There will be a 25% restocking fee issued upon receipt of the returned goods.
  - The cost of returning the goods will be at the customer's expense.
  - We reserve the right to not accept a return dependent upon current stocks and/or usage.
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### **Returns Contact Information**

Phone: 800-354-3330

Email: [returns@aatprod.com](mailto:returns@aatprod.com)

#### **HEADQUARTERS:**

##### **MID-ATLANTIC DIVISION**

731 Martha Avenue  
Lancaster, Pennsylvania 17601

**1-800-354-3330 TOLL**

**1-717-283-4344 TEL**

**1-717-283-4677 FAX**

##### **ROCKY MOUNTAIN DIVISION**

4661 Monaco Street  
Denver, Colorado 80216

**1-800-354-3330 TOLL**

**1-303-285-3200 TEL**

**1-303-355-1499 FAX**