



All America Threaded Products, Inc.
731 Martha Avenue | Lancaster, PA 17601
1-800-354-3330 www.aatprod.com

All America Threaded Products Return Policy

All America Threaded Products wants you to be completely satisfied with your finished goods and will accept returns for credit under the following terms & conditions.

1. Goods must be returned within **30 business days of receipt**.
 - a. Goods must be fully inspected upon receipt.
 - b. This includes commodity items and special manufactured items.
 - c. We will not be able to offer a return authorization or credit after 30 business days regardless of product condition or usability.
 2. The return request must be submitted via email or telephone and a Return Goods Authorization (RGA) must be issued prior to any goods being shipped back to All America Threaded Products.
 - a. Email: returns@aatprod.com
 - b. Phone: 800-354-3330
 - c. RGA form will be issued if return is approved.
 3. Returned goods must be clearly marked with the RGA and have the accompanying RGA form included. Returns will not be accepted without an RGA.
 4. All returned goods must be in their original condition and packaging with heat and lot information.
 5. A copy of the original packing slip must be included in the return shipment.
 6. Credit will only be issued for the quantity of goods received by All America Threaded Products.
 7. For returns issued outside of quality issues, the following conditions will apply:
 - a. 25% restocking fee will be charged. This will be a separate invoice issued and will not be deducted from the credit amount.
 - b. The cost of returning the goods will be at the requestor's expense.
 - c. All America Threaded Products reserves the right to not accept a return dependent on current inventory and/or usage.
 8. Special Manufactured items are not eligible for return unless there is a verified quality defect.
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Returns Contact Information

Phone: 800-354-3330

Email: returns@aatprod.com

HEADQUARTERS:

MID-ATLANTIC DIVISION

731 Martha Avenue
Lancaster, Pennsylvania 17601

1-800-354-3330 TOLL

1-717-283-4344 TEL

1-717-283-4677 FAX

ROCKY MOUNTAIN DIVISION

4661 Monaco Street
Denver, Colorado 80216

1-800-354-3330 TOLL

1-303-285-3200 TEL

1-303-355-1499 FAX